

NHS 24 BOARD MEETING		31 AUGUST 2023 ITEM 12.1 FOR ASSURANCE	
KEY POINTS OF THE CLINICAL GOVERNANCE COMMITTEE HELD ON THURSDAY 8 AUGUST 2023			
Executive Sponsor:	Maria Docherty, Executive Director of Nursing & Care		
Lead Officer/Author:	Martin Togneri – Chair		
Action Required	The Board is asked to note the key points for assurance from the Clinical Governance Committee held on 8 August 2023.		

1. Purpose of the report

- 1.1. This report provides the NHS 24 Board with an update on key issues arising from the Clinical Governance Committee meeting held on Thursday 8th August 2023.

2. Recommendation

- 2.1. The NHS 24 Board is asked to receive and note the key points outlined.

3. National Quarterly Healthcare Quality Report

- 3.1. The Committee reviewed the Quarterly Healthcare Quality Report for Q1 (April – June 2023), presented by Mrs Laura Neil, Lead AHP / Interim Head of Clinical Governance and Quality Improvement.
- 3.2. A revised report will be shared with Committee members for review and comment on the presentation of the data as part of a test of change.

4. Advise and Refer

- 4.1. The Committee received a paper providing an update on the work to date. It was agreed a follow up paper would be brought to the February Committee meeting.

5. Patient Experience Annual Report

- 5.1. The Committee endorsed the Annual Report 2022/23 for Patient and Service User Feedback and remittance to the Board for approval and publication.

6. Duty of Candour Annual Report

- 6.1. The Committee endorsed the Duty of Candour Annual Report for 2021/22 and remittance to the Board for approval and publication.

7. Quality Improvement and Evaluation Annual Report

- 7.1. The Committee reviewed the Quality Improvement and Evaluation Annual Report 2022/23 noting the work which had been undertaken.

8. Public Protection Annual Report

- 8.1. The Committee reviewed the Public Protection Annual Report 2022/23 providing an overview of the work undertaken.

9. Corporate Parenting and UNCRC Progress Report and Action Plan

- 9.1. The Committee endorsed the Corporate Parenting and UNCRC Progress Report 2020-2023 and Action Plan 2023-2026, and remittance to the Board for approval and publication.

10. Public Partnership Forum Annual Report

- 10.1. The Committee received an update on the work of the Public Partnership Forum via their Annual Report for 2022/23 and recognised the leadership role provided by Ms Gibson.

11. Whistleblowing Update

- 11.1. The Committee received an update from Ms Mallinson in her role as NHS 24 Whistleblowing Champion following a recent meeting with Ministers.
- 11.2. It was noted Ms Mallinson appointment as NHS Whistleblowing Champion has been renewed by the Secretary of State for a further 4 years.

12. Terms of Reference

- 12.1. The Committee approved a change to the Terms of Reference to include the Armed Forces Covenant.

13. Realistic Medicines

- 13.1. The Committee received a presentation from Mr John McAnaw providing an update on the progress made with embedding Realistic Medicines to date within NHS 24.
- 13.2. The Committee noted the Realistic Medicine Action Plan for 2023/24.