## NHS 24 BOARD

#### 26 AUGUST 2019 ITEM NO 9.4 FOR DISCUSSION

# NHS 24 ASSURANCE MAP UPDATE 2019/20

Executive Sponsor:	Associate Director, Planning and Performance
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Lead Officer/Author:	Planning Manager
Action Required	The Board is asked to note the content for approval.
Key Points	The NHS 24 Assurance Map is updated on an annual basis and sets out the assurance processes in place across the organisation.
	With the introduction of the new strategic planning cycle in 2019/20 the Board are being asked to note that work is currently underway to consolidate the assurance map into the strategic planning cycle.
Financial Implications	There are no direct financial implications associated with this paper.
Timing	The Audit and Risk Committee previously reviewed the Assurance Map on an annual basis. This was then approved by the Board. The new strategic planning cycle is reviewed by the EMT regularly and then presented to each governance committee on a quarterly basis and is then presented to the Board.
Contribution to NHS 24 strategy	The strategic planning cycle and workplan for the governance committees and the NHS 24 Board will support the effective scrutiny and delivery of the NHS 24 Strategy and the performance of the organisation.
Contribution to the 2020 Vision and National Health and Social Care Delivery Plan (Dec 2016)	This assurance will support the NHS 24 contribution to the 2020 Vision and the National Health and Social Care Delivery Plan.
Equality and Diversity	The strategic planning cycle for all NHS 24 Board and governance committee business includes appropriate engagement with stakeholders to ensure that equality and diversity is appropriately considered.

## 1. **RECOMMENDATION**

**1.2** The Board are asked to note that work is underway to consolidate the assurance map into the strategic planning cycle.

### 2. TIMINGS

#### NHS 24 GREEN

**2.1** This briefing has been presented to Audit and Risk Committee on the 8<sup>th</sup> August 2019 and then to the Board on 26<sup>th</sup> August 2019.

## 3 BACKGROUND

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- **3.1** The Assurance Map sought to represent an organisation wide assurance map which lay outs the different sources, levels and focus of assurance being provided to NHS 24. This was updated on an annual basis and presented to the Audit and Risk Committee for approval.
- **3.2** In February 2019 the Board approved the 2019/20 strategic planning cycle. This planning cycle and workplan ensures that the correct management action and governance scrutiny is applied prior to presentation of items for decision or discussion by the NHS 24 Board. This includes alignment and engagement with the EMT, Area Partnership Forum and Public Partnership Forum.

The strategic planning cycle also informs the agendas for future Development Sessions of the NHS 24 Board and aligns with the aims of the national Blueprint for Good Governance.

**3.3** The intention is for the new strategic planning cycle to replace the assurance map as the main source of assurance activities being undertaken across the EMT, Committees and NHS 24 Board.