

NHS 24 BOARD MEETING

Date: Thursday 3 October 2019
Time: 10:00
Venue: NHS 24, Clyde Contact Centre, Boardroom



AGENDA

PUBLIC SESSION

Time	No	Item	Action	Lead
	1	Welcome and Apologies		Madeline Smith
	2	Declaration of Interests To invite Board Members to declare interests in Agenda items	For assurance	Madeline Smith
	3	Minutes of Previous Meeting To submit for approval the Minutes of 26 August 2019 Board meeting	For approval	Madeline Smith
	4	Matters Arising	For approval	Madeline Smith
	5	Notes of Any Other Business	For approval	Madeline Smith
	6	Chair's Report (v)	For assurance	Madeline Smith
	7	Executive Report to the Board	For assurance	Angiolina Foster
1040	8	QUALITY & SAFETY		
	8.1	Patient Stories (v)	For assurance	Eddie Docherty
	8.2	Service Quality Report	For assurance	Margo McGurk
1115	9	GOVERNANCE		
	9.1	Board Governance Review	For approval	Angiolina Foster
	9.2	Register of Interests	For approval	Margo McGurk
	9.3	Draft Winter Plan	For approval	Margo McGurk
	9.4	Brexit Position Report	For assurance	Margo McGurk
1200		LUNCH		

1230	10	STRATEGIC PLANNING & DEVELOPMENT		
	10.1	NHS 24 Technology & Digital Enablement Transformation Programme Business Case Approach	For approval	Angiolina Foster
	10.2	Estates Strategy	For assurance	Margo McGurk
1310	11	PERFORMANCE		
	11.1	Financial Performance Report	For assurance	Margo McGurk
	11.2	Workforce Performance Report	For assurance	David Miller
1350	12	Action Log	For approval	Madeline Smith
	13	Any Other Business		Madeline Smith
1400	14	Date of Next Board Meeting: Thursday 12 December 2019, NHS 24, Clyde Contact Centre, Boardroom		Madeline Smith