

**NHS 24
BOARD MEETING**

**3 OCTOBER 2019
FOR APPROVAL**

**NHS 24 TECHNICAL & DIGITAL ENABLEMENT TRANSFORMATION
PROGRAMME**

Executive Sponsor:	Chief Executive Officer
Lead Officer/Authors:	Director of Finance & Performance/Chief Information Officer/Associate Director, Planning & Performance
Action Required	The Board is asked to consider and approve the proposed phased approach to the Programme.
Key Points	<p>Since June, the EMT have been working through a range of options with suppliers, supplemented by a formally commissioned external assurance review process.</p> <p>The Programme phases will be supported by 2 formal Full Business Cases.</p>
Financial Implications	The Full Business Cases for Phase 1 and Phase 2 will include the appropriate financial commercial and economic assessment.
Timing	Key decision milestones are set out in page 2 of the Initial Agreement.
Contribution to NHS 24 strategy	The Programme will support delivery of the operational and digital ambitions of the organisation required to deliver the corporate strategic objectives.
Contribution to the 2020 Vision and National Health and Social Care Delivery Plan (Dec 2016)	The Programme will enable alignment with and delivery of important aspects of National Health & Social Care policy and priorities.
Equality and Diversity	Equality and Diversity assessments will be completed at critical milestones of the Programme.