| NHS 24 | 3 OCTOBER 2019 |
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| BOARD MEETING | FOR APPROVAL |
| BOARD GOVERNANCE REVIEW | |
| Executive Sponsor: | Chief Executive |
| Lead Officer/Author: | Director of Finance and Performance |
| Action Required | The Board is asked to approve this report, which records the key activities over the past 2 years to develop and embed significant improvements in Board governance arrangements. |
| Key Points | The focus of this work has been on a number of key themes covering: • Strategy • People • Service quality and performance • Risk • Board and Governance Committee effectiveness • Integrated Governance • National Board Collaboration |
| Financial Implications | There are no additional financial implications associated with the production and or content of this paper |
| Timing | The report has been considered by EMT and agreed with the Chair (in post until 30 September 2019) and the Interim Chair (in post from 1 October 2019). This report will be made available to the new NHS 24 Chair in January 2020 and progress will continue in our governance work. |
| Contribution to NHS 24 strategy | The work on governance improvement supports the delivery of the strategic objectives of NHS 24 |
| Contribution to the 2020 Vision and National Health and Social Care Delivery Plan (Dec 2016) | The work on governance improvement supports the NHS 24 contribution to the 2020 vision and National Health and Social Care Delivery Plan (Dec 2016). |

NHS 24 - GREEN

| Equality and Diversity | Equality and Diversity implications have been subject |
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| | to continuous review throughout the improvement |
| | programme. |
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