

<p>NHS 24</p> <p>BOARD MEETING</p> <p style="text-align: right;">3 OCTOBER 2019</p> <p style="text-align: right;">FOR ASSURANCE</p> <p style="text-align: center;">EU EXIT PREPAREDNESS</p>	
Executive Sponsor:	Director of Finance and Performance
Lead Officer/Author:	Head of Risk Management and Resilience
Action Required	The purpose of this paper is to note the current position of NHS 24 preparedness to Britain exiting the EU. The paper attached outlines the NHS 24 response to the Scottish Government request for assurance.
Key Points	<p>As Britain prepares to exit the EU on October 31st, NHS Scotland Chief People Officer & Director of Health Workforce, Leadership, Reform and EU Exit Preparations has requested assurance from NHS Boards.</p> <p>Key risk areas identified relate to:</p> <ul style="list-style-type: none"> • Workforce • Health & Social Care response to supply chain issues • Clarity on scope and predicted demand of special helpline. <p>Next steps for NHS 24 are to continue to engage with planning structures within Scottish Government. This includes weekly Health & Social Care EU Exit resilience, medicines and communications meetings. Work with Scottish Government Primary Care Division to determine scope of the use of NHS 24 telephony and online capability.</p>
Financial Implications	The potential immediate financial implications associated with this paper are outlined in the document. This includes resourcing a special helpline, pharmacy and communications support, estimated at circa £265k.
Timing	<p>An update will be provided monthly to the EMT Strategy Group.</p> <p>As the picture evolves planning assumptions have</p>

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	altered. At the time of writing Britain plans to withdraw from the EU on 31 st October.
Contribution to NHS 24 strategy	This paper supports the overall strategic objectives of NHS 24 by highlighting areas of potential and providing assurance that the risk management processes are in place to support the delivery of the NHS 24 Strategy.
Contribution to the 2020 Vision and National Health and Social Care Delivery Plan (Dec 2016)	This report aims to provide assurance to the committee that NHS 24 will manage the operational and strategic uncertainties of EU exit. This will include the contribution to the 2020 vision and National Health and Social Care Delivery Plan (Dec 2016).
Equality and Diversity	There are no direct E&D implications in this report. Equality and Diversity has been considered by the Participation and Equalities Manager.

1. RECOMMENDATION

- 1.1. The Committee is asked to note the current NHS 24 preparedness position provided to Scottish Government as a result of Ex exit. NHS 24 will continue to manage the uncertainties through strategic and operational planning processes, as well as engage in external EU exit planning networks.

2. BACKGROUND

- 2.1. It is projected that the UK will withdraw from the European Union on 31st October 2019. There remains a significant degree of uncertainty around the terms of the exit agreement and what it will mean for the UK and the NHS.
- 2.2. The uncertainty of the EU Exit may provide a challenge to delivery of the NHS 24 strategic objectives. The attached paper provides the information submitted to Scottish Government upon request for assurance.

3. NEXT STEPS

- 3.1. NHS 24 Operations, Medical, HR, Resilience and Communications colleagues are engaged in national planning structures that will ensure NHS 24 are well

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informed in the lead up to EU Exit, immediately preceding and in the longer term to understand and manage risks as they are identified and understood.