



NHS 24 BOARD MEETING

Date: Thursday 14 February 2019

Time: 10:00 – 15:15

Venue: Glasgow City Health and Social Care Partnership (Boardroom),
Commonwealth House, 32 Albion Street, Glasgow, G1 1LH

AGENDA

PUBLIC SESSION

| Time | No | Item | Action | Lead |
|------|----------|--|---------------|---|
| 1000 | 1 | Welcome and Apologies | | Esther Roberton |
| 1005 | 2 | Declaration of Interests To invite Board Members to declare interests in Agenda items | For assurance | Esther Roberton |
| 1005 | 3 | Health and Social Care Integration (Presentation) | | David Williams (Chief Officer, Glasgow City Health and Social Care Partnership) |
| 1025 | 4 | Minutes of Previous Meeting To submit for approval the Minutes of 13 December 2018 Board meeting | For approval | Esther Roberton |
| 1035 | 5 | Matters Arising | For approval | Esther Roberton |
| 1035 | 6 | Notes of Any Other Business | For approval | Esther Roberton |
| 1040 | 7 | Chair's Report (v) | For assurance | Esther Roberton |
| 1055 | 8 | Executive Report to the Board | For assurance | Angiolina Foster |
| | 9 | QUALITY & SAFETY | | |
| 1110 | 9.1 | Patient Stories (v) | For assurance | Eddie Docherty |
| 1130 | 9.2 | Quality Improvement Framework | For approval | Eddie Docherty |
| 1145 | 9.3 | Service Quality Report | For assurance | Margo McGurk |
| 1200 | 9.4 | Corporate Risk Register | For assurance | Margo McGurk |
| 1215 | 9.5 | Strategic Risk Assessment | For assurance | Margo McGurk |

1230 LUNCH

10 STRATEGIC PLANNING & DEVELOPMENT

| | | | | |
|------|------|--|---------------|------------------|
| 1300 | 10.1 | NHS 24 Planning Cycle and Workplan 2019/20 | For approval | Margo McGurk |
| 1315 | 10.2 | Strategic Planning and Resource Allocation 2019/20 (Draft) | For assurance | Angiolina Foster |
| 1330 | 10.3 | Easter Plan 2019/20 | For approval | Steph Phillips |
| 1340 | 10.4 | Brexit Position Report | For assurance | Margo McGurk |

11 PERFORMANCE

| | | | | |
|------|------|--------------------------------|---------------|----------------|
| 1350 | 11.1 | Financial Performance Report | For assurance | Margo McGurk |
| 1410 | 11.2 | Festive Summary Report 2018/19 | For assurance | Steph Phillips |
| 1425 | 11.3 | Annual Report | For assurance | Suzy Aspley |

12 BOARD STANDING COMMITTEES

| | | | | |
|------|-----------|---|---------------|------------------|
| 1440 | 12.1 | Clinical Governance Committee <ul style="list-style-type: none">• Approved Minute (25 September 2018)• Highlight Report (14 January 2019) | For assurance | Madeline Smith |
| 1445 | 12.2 | Staff Governance Committee <ul style="list-style-type: none">• Approved Minute (16 October 2018)• Highlight Report (22 January 2019) | For assurance | John Glennie |
| 1450 | 12.3 | Finance and Performance Committee <ul style="list-style-type: none">• Approved Minute (3 October 2018)• Highlight Report (31 January 2019) | For assurance | Mike McCormick |
| 1455 | 13 | Action Log | For approval | Esther Robertson |
| 1505 | 14 | Any Other Business | | Esther Robertson |
| 1510 | 15 | Date of Next Meeting: Thursday 11 April 2019, NHS 24, Clyde Contact Centre, Boardroom | | Esther Robertson |