

**NHS 24**

**12 DECEMBER 2019  
ITEM 12.4**

**BOARD MEETING**

**FOR ASSURANCE**

**KEY POINTS OF THE PLANNING & PERFORMANCE COMMITTEE HELD  
ON 22 NOVEMBER 2019.**

<b>Executive Sponsor:</b>	<b>Mr Mike McCormick</b>
<b>Lead Officer/Author:</b>	<b>Executive Assistant</b>
<b>Action Required</b>	<b>The Board is asked to note the key points for assurance from the Planning and Performance Committee meeting held on 22 November 2019.</b>

**1. Purpose of the report**

This report provides the NHS 24 Board with an update on key issues arising from the Planning & Performance Committee meeting held on 22 November 2019.

**2. Recommendation**

The NHS 24 Board is asked to receive and note the key points outlined.

**2.1 Service Enabling Digital and Technology (SEDATe) Programme**

The Committee noted concerns regarding information within the Business Case on the level of technical support and storage of server elements from January 2020. The Committee noted there will be some level of support available however, it will not be as timely or at the level we currently have. Update information has been requested for the next Committee.

**2.2 Estates Programme Business Case Update**

The Committee welcomed the extended dates to vacate the Golden Jubilee National Hospital although it is noted we can vacate sooner than agreed. As a consequence NHS 24 have agreed early access to some areas of the space. The Committee agreed it would be helpful to have a longer timeline although require further information on implications for Cardonald.

The Committee agreed NHS 24 should re-assert to Golden Jubilee National Hospital our view that the cost of the NHS 24 relocation should be encompassed within the Golden Jubilee Business Case.

The Committee agreed further discussion is required at Board level and requested a paper for the Board setting out the additional approaches that may be considered in light of the potential to delay the removal of all NHS 24 staff from GJNH until 12 months later than was previously anticipated. This report should cover issues that will have an impact on staff, organisational growth potential, IT/SEDATE, wider Estates Strategy and financial implications, recognising the impact of spend falling in later or earlier years and the Scottish Government suggested possibility to use revenue budget rather than capital budget to fund the move.

### **2.3 Change Portfolio Update**

The Committee welcomed the input regarding the Change Portfolio report and the appendix which brought together all projects with some detail of progress in a single spreadsheet. The Committee would welcome this paper to each Planning and Performance Committee and suggested this be included in the papers for the following NHS 24 Board meeting for wider member awareness.