

NHS 24 BOARD		27 AUGUST 2020 ITEM 12.1 FOR ASSURANCE	
KEY POINTS OF THE CLINICAL GOVERNANCE COMMITTEE HELD ON THURSDAY 6 AUGUST 2020			
Executive Sponsor:	Director of Nursing & Care		
Lead Officer/Author:	Madeline Smith - Chair		
Action Required	The Board is asked to note the key points for assurance from the Clinical Governance Committee held on 6 August 2020.		

1. Purpose of the report

- 1.1. This report provides the NHS 24 Board with an update on key issues arising from the Clinical Governance Committee meeting held on 6 August 2020.

2. Recommendation

- 2.1. The NHS 24 Board is asked to receive and note the key points outlined.

3. COVID-19

- 3.1. The Committee received a presentation from the Head of Risk and Resilience on the work which had been undertaken to date in response to the COVID-19 pandemic.
- 3.2. Leadership Development was highlighted as a fundamental way of leading and working which the Committee requested was explored further within the Staff Governance Committee.
- 3.3. The Committee welcomed the summary as a reminder of the extensive work which have been undertaken during this short period and requested a future Deep Dive around the lessons learned from the response and use of data.

4. Accessible Information Hosted on NHS Inform

5. The Committee were informed of the steps the Service Development Directorate are taking to ensure information is accessible to a wide range of communities during the pandemic, particularly through the use of translation services for key information.

6. Corporate Parenting Plan Progress Report and Action Plan (2020-2023)

- 6.1. The Committee approved the Corporate Parenting Plan Progress Report and Action Plan for submission to Scottish Government.
- 6.2. The Committee expressed their thanks to the members of staff who shared their experiences for the report.

7. Mental Health Hub (MHH) Deep Dive

- 7.1. Associate Director of Nursing and Associate Director of Operations & Nursing gave a presentation to the Committee highlighting the overall structure within the Mental Health Redesign Programme, along with the challenges due to the rapid expansion of the service.
- 7.2. The Committee noted the speed of growth of the hub, commending all those involved in delivering such accelerated implementation.
- 7.3. The Committee requested further updates at future Committee meetings around the evidence of the value being added to ensure sustainability of the service going forward.