

**NHS 24
BOARD**

**27 AUGUST 2020
ITEM 12.4
FOR ASSURANCE**

**KEY POINTS OF THE PLANNING & PERFORMANCE COMMITTEE HELD
ON 20 AUGUST 2020**

Executive Sponsor:	Mr Mike McCormick
Lead officer / Author:	Executive Assistant
Action Required:	The Board is asked to note the key points for assurance from the Planning & Performance Committee meeting held on 20 August 2020.

1. Purpose of the report

This report is to provide the NHS 24 Board with an update on key issues arising from the Planning & Performance Committee meeting held on 20 August 2020.

2. Recommendation

The NHS 24 Board is asked to receive and note the key points outlined.

2.1 ICT Capability and Capacity Review

The committee noted the significant pressure on capability and capacity, on ICT and Programme Management staff in particular, associated with the challenging change portfolio NHS 24 faces. The committee welcomed the ICT Capability and Capacity Review and endorsed its recommendations to the Board.

2.2 Connect Programme update

The Committee welcomed the presentation and endorsed the direction it set to the Board, welcoming the confirmation that funding has been identified for Phase 1B and that a proposed Phase 1c will keep the organisation safe and effective during its impending growth. Phase 2 Full Business Case development will commence at a date to be determined..

2.3 Cyber Resilience

The Committee noted and welcomed the response to ongoing ICT risks generally and the Internal Audit report in particular, recognising the need to balance accreditation with operational delivery and asked that further updates on the responding actions be provided to the committee.

2.4 Strategy

The committee welcomed the remobilisation plan and the updates to the Strategic Planning Process and agreed to endorse these to the Board.

2.5 Finance

The committee welcomed that reassurances had been provided to the Finance team regarding both Covid and Local Mobilisation Plan funding as well as a commitment to provide and review the positioning of non-recurring allocations. However, indicated that more substantive assurances should be sought and update provided to the next Planning and Performance Committee meeting on the position as we move into the third quarter of the year