

NHS 24 BOARD MEETING

Date: Thursday 22 April 2021

Time: 09.45am

Venue: Teams



AGENDA

PUBLIC SESSION

Time	No	Item	Action	Lead
09.45	1	Welcome and Apologies		Chair
	2	Declaration of Interests To invite Board Members to declare interests in Agenda items	For assurance	Chair
09.50	3	Minutes of Previous Meeting To submit for approval the Minutes of 25 February 2021 Board meeting	For approval	Chair
09.55	4	Matters Arising	For approval	Chair
	5	Notes of Any Other Business	For approval	Chair
10.00	6	Chair's Report (v)	For assurance	Chair
10.10	7	Executive Report to the Board	For assurance	Chief Executive
10.20	8	QUALITY & SAFETY		
10.20	8.1	Patient Stories (v)	For assurance	Maria Docherty/Director of Nursing & Care
10.30	8.2	Redesign Urgent Care Update	For assurance	Steph Phillips/Director of Service Delivery
10.40	8.3	Corporate Performance Report	For assurance	Paula Speirs/Interim Director of Service Development
10.50	9	GOVERNANCE		
10.50	9.1	Corporate Risk Register	For assurance	Laura Ryan/Medical Director

11.00	9.2	Equality Mainstreaming Report	For approval	Paula Speirs/Interim Director of Service Development
11.15	9.3	Whistleblowing Standards Update	For assurance	Linda Davidson/Interim Director of Workforce
11.30	9.4	Appointment Of NHS 24 Vice Chair And Committee Chairs	For approval	Chair
11.40	9.5	Gifts and Hospitality Register	For assurance	Paula Speirs/Interim Director of Service Development
11.45	9.6	Register of Interests	For assurance	Paula Speirs/Interim Director of Service Development
11.50	10	STRATEGIC PLANNING & DEVELOPMENT		
11.50	10.1	Change Portfolio Update	For assurance	Paula Speirs/Interim Director of Service Development
12.00	11	PERFORMANCE		
12.00	11.1	Financial Performance Report	For assurance	John Gebbie/Director of Finance
12.10	11.2	Quarterly Workforce Performance Report	For assurance	Linda Davidson/Interim Director of Workforce
12.20	12	Action Log	For approval	Chair
12.25	13	Any Other Business		Chair
12.30	14	Date of Next Meeting: Thursday 17 June 2021, Teams/Cardonald TBC		Chair