

**NHS 24 BOARD MEETING  
AGENDA**

**For meeting to be held on Thursday 20 October 2022 at 10am**

<b>INTRODUCTIONS, APPROVAL OF MINUTES, CHAIR AND EXECUTIVE REPORTS</b>				
<b>1</b>	1000	Welcome, Introductions & Apologies		<b>VERBAL Chair</b>
<b>2</b>		Declarations of Interest	For Assurance	<b>VERBAL Chair</b>
<b>3</b>		Minute of the meeting held Thursday 18 August 2022	For Approval	<b>Chair</b>
<b>4</b>		Matters Arising	For Approval	<b>VERBAL Chair</b>
<b>5</b>		Notes on any Other Business	For Approval	<b>VERBAL Chair</b>
<b>6</b>	1005	Chair's Report	For Assurance	<b>VERBAL Chair</b>
<b>7</b>	1015	Executive Report to Board	For Assurance	<b>Chief Executive</b>
<b>8</b>	<b>QUALITY &amp; SAFETY</b>			
<b>8.1</b>	1025	Patient Stories	For Assurance	<b>VERBAL Maria Docherty Director of Nursing &amp; Care</b>
<b>8.2</b>	1035	Corporate Risk Register	For Assurance	<b>John Gebbie Director of Finance</b>
<b>8.3</b>	1045	Strategic Risk Register	For Assurance	<b>John Gebbie Director of Finance</b>
<b>8.4</b>	1055	Risk Management Strategy	For Approval	<b>John Gebbie Director of Finance</b>
<b>8.5</b>	1105	Risk Appetite	For Approval	<b>John Gebbie Director of Finance</b>
<b>8.6</b>	1115	PPF Annual Report	For Assurance	<b>Steph Phillips Director of Transformation, Strategy, Planning and Performance</b>
	1130	<b>COMFORT BREAK</b>		
<b>9</b>	<b>STRATEGIC PLANNING &amp; DEVELOPMENT</b>			
<b>9.1</b>	1145	Strategic Development Update	For Assurance	<b>Steph Phillips Director of Transformation, Strategy, Planning and Performance</b>
<b>9.2</b>	1200	Change Portfolio Update	For Assurance	<b>Steph Phillips Director of Transformation, Strategy, Planning and Performance</b>

<b>9.3</b>	1210	Workforce Strategy	For Approval	<b>Jacqui Hepburn Director of Workforce</b>
<b>10</b>	<b>PERFORMANCE</b>			
<b>10.1</b>	1220	Corporate Performance Report	For Assurance	<b>Steph Phillips Director of Transformation, Strategy, Planning and Performance</b>
<b>10.2</b>	1230	Financial Performance Report	For Assurance	<b>John Gebbie Director of Finance</b>
<b>11</b>	<b>BOARD ACTION LOG AND AOB</b>			
<b>11.1</b>	1240	NHS 24 Board Action Log	For Approval	<b>Chair</b>
<b>11.2</b>	1245	AOB		<b>VERBAL</b>
	<b>DATES OF FUTURE MEETINGS</b>			
	Thursday 8 December 2022 at 10am Thursday 2 March 2023 at 10am Thursday 27 April 2023 at 10am			