



NHS 24 BOARD MEETING

Date: Thursday 8 October 2020
Time: 09.50
Venue: Teams/Boardroom, Clyde Contact Centre

AGENDA

PUBLIC SESSION

Time	No	Item	Action	Lead
09.50	1	Welcome and Apologies		Chair
	2	Declaration of Interests To invite Board Members to declare interests in Agenda items	For assurance	Chair
09.55	3	Minutes of Previous Meeting To submit for approval the Minutes of 27 August 2020 Board meeting	For approval	Chair
10.00	4	Matters Arising	For approval	Chair
	5	Notes of Any Other Business	For approval	Chair
10.05	6	Chair's Report (v)	For assurance	Chair
10.15	7	Executive Report to the Board	For assurance	Chief Executive
10.25	8	QUALITY & SAFETY		
10.25	8.1	Patient Stories (v)	For assurance	Maria Docherty
10.35	8.2	Service Quality Report	For assurance	Lynne Huckerby
10.45	8.3	Corporate Risk Register	For assurance	Laura Ryan
10.55	9	STRATEGIC PLANNING & DEVELOPMENT		
10.55	9.1	Change Portfolio Update	For assurance	Lynne Huckerby
11.05	9.2	Redesign Urgent Care	For assurance	Steph Phillips
11.25	9.3	Winter Preparedness	For assurance	Steph Phillips
11.35	10	PERFORMANCE		
11.35	10.1	Financial Performance Report	For assurance	John Gebbie

11.45	11 Corporate Governance		
	11.1	2020/21 Board/Committee Dates	For assurance Chair
	11.2	2021/22 Draft Board/Committee Dates	For assurance Chair
11.50	12 Action Log		For approval Chair
11.55	13 Any Other Business		Chair
12.00	14 Date of Next Meeting:		Chair
		Thursday 10 December 2020, Teams/Cardonald TBC	