

**NHS 24
BOARD MEETING**

**10 DECEMBER 2020
ITEM 12.1
FOR ASSURANCE**

**KEY POINTS OF THE CLINICAL GOVERNANCE COMMITTEE
HELD ON THURSDAY 5 NOVEMBER 2020**

Executive Sponsor:	Director of Nursing & Care
Lead Officer/Author:	Madeline Smith – Chair
Action Required	The Board is asked to note the key points for assurance from the Clinical Governance Committee held on 5 November 2020.

1. Purpose of the report

- 1.1. This report provides the NHS 24 Board with an update on key issues arising from the Clinical Governance Committee meeting held on 5 November 2020.

2. Recommendation

- 2.1. The NHS 24 Board is asked to receive and note the key points outlined.

3. Redesigning Urgent Care

- 3.1. The Committee held an extraordinary meeting on 19 October 2020 around redesigning urgent care with further update and discussion at their meeting on 5 November 2020. The Committee discussed a number of risk around reputation, staffing and the uncertainty from other Boards around children's services.

4. COVID-19

- 4.1. The Committee received an update on the work of the Incident Management Team (IMT) in its response and remobilisation in response to COVID-19 which has involved arranging for technology to be issued to Senior Charge Nurses and Team Managers who have been contacted via Test and Protect to self-isolate.

5. Infection Prevention and Control

- 5.1. The Committee were assured of the measures which have been put in place across NHS 24 for Infection Prevention and Control and updated will be provided to the Committee on a regular basis along with the Area Health and Safety Committee.

6. Public Protection Learning and Development Strategy

- 6.1. The Committee reviewed the NHS 24 Public Protection Learning and Development Strategy which had been prepared by the Lead Nurse for Public Protection, detailing a framework for developing the workforce to ensure it is appropriately informed of national and local public protection practice.