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NHS 24 BOARD 8 DECEMBER 2022 ITEM 12.1 FOR ASSURANCE

KEY POINTS OF THE CLINICAL GOVERNANCE COMMITTEE HELD ON THURSDAY 24 NOVEMBER 2022

| Executive Sponsor: | Maria Docherty, Executive Director of Nursing & Care |
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| Lead Officer/Author: | Martin Togneri – Chair |
| Action Required | The Board is asked to note the key points for assurance from the Clinical Governance Committee held on 24 November 2022. |

1. Purpose of the report

1.1. This report provides the NHS 24 Board with an update on key issues arising from the Clinical Governance Committee meeting held on Thursday 24 November 2022.

2. Recommendation

2.1. The NHS 24 Board is asked to receive and note the key points outlined.

3. Clinical Risk Management

Review of Clinical Risk Register

3.1. The Committee considered the report 'Review of Clinical Risk Register' presented by the Head of Risk and Resilience, Mr Kevin McMahon. Discussion took place regarding the risk associated with potential industrial action and the Committee were assured by the information provided that work was ongoing to ensure safety and that measures were in place to mitigate the risks and potential impact.

Organisational Resilience Update

3.2. The Committee considered the report 'Organisational Resilience Update' presented by the Head of Risk and Resilience, Mr Kevin McMahon. The Committee noted the updates provided in respect of winter planning and the Corporate Escalation process. The Committee commended all members of staff and the Service Delivery Team for their significant efforts during the recent Adastra outage.

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4. NHSS Quality Strategy

National Quarterly Healthcare Quality Report

4.1. The Committee reviewed the Quarterly Healthcare Quality Report for Q2 (July – September 2022), presented by Mr Andrew Moore, Deputy Director of Nursing. The Committee welcomed the improvements which had been made to the report, specifically in respect of complaints trends.

5. Improvement Updates

Public Health Framework - Climate and Sustainability

5.1. The Committee received a presentation by Dr Flora Ogilvie, Consultant in Public Health. The presentation provided an overview of the current population health policy priorities, population health needs, data and intelligence, and climate emergency and sustainability. The Committee welcomed the presentation, which was both thought-provoking and informative, and were appreciative of the opportunity to undertake in-depth exploration of this key topic.

6. Date of Next Meeting

6.1. Thursday 16 February 2023, 10am, Boardroom, Lumina Building.