

**KEY POINTS OF THE AUDIT & RISK COMMITTEE HELD
ON 17 FEBRUARY 2020**

Executive Sponsor:	Mr Albert Tait
Lead Officer/Author:	Executive Assistant
Action Required	The Board is asked to note the key points for assurance from the Audit & Risk Committee meeting held on 17 February 2020.

1. Purpose of the report

This report provides the NHS 24 Board with an update on key issues arising from the Audit & Risk Committee meeting held on 17 February 2020.

2. Recommendation

The NHS 24 Board is asked to receive and note the key points outlined.

2.1 Internal Audit

The Committee reviewed and agreed some adjustments to the draft internal audit plan for 2020/21. In relation to the reports presented including absence management which included a high rated (red) finding, this report is being referred to the Staff Governance Committee for consideration as the lead Committee and then to the full Board for information. The committee noted the audit recommendations presented and are assured these are being addressed. In anticipation of the June Audit & Risk Committee having a large agenda the Committee welcomed the suggestion to distribute the internal audit reports when they are completed.

2.2 External Audit

The Committee considered the information presented in relation to the specific risk of wider scope which includes financial sustainability as NHS 24 are the only Board still paying brokerage. The Committee requested that as there is a clear plan in place to repay the brokerage, they would welcome a clearer statement with a high degree of confidence to reflect this.

2.3 External Technology Implementation Lessons Learned Report

The Committee noted despite a range of contacts with the report author a final document has not yet been received. The Committee are aware no payment

has yet been made to the research author although they are still in possession of all NHS 24 information. The Committee agree the report would be welcome or if not, the return of the data compiled during the research.