

<b>NHS 24 BOARD MEETING</b>		<b>10 DECEMBER 2020 ITEM NO 12.3 FOR ASSURANCE</b>	
<b>KEY POINTS OF THE AUDIT &amp; RISK COMMITTEE HELD ON 19 NOVEMBER 2020</b>			
<b>Executive Sponsor:</b>	Mr Albert Tait		
<b>Lead Officer/Author:</b>	Executive Assistant		
<b>Action Required</b>	The Board is asked to note the key points for assurance from the Audit and Risk Committee meeting held on 19 November 2020.		

**1. Purpose of the report**

This report provides the NHS 24 Board with an update on key issues arising from the Audit and Risk Committee meeting held on 19 November 2020.

**2. Recommendation**

The NHS 24 Board is asked to receive and note the key points outlined.

**2.1 Internal Audit**

The Committee noted that the focus for 2020/21 Audit Plan is based on COVID Response and Governance. Financial Controls and Revised Governance Audits have been completed with reasonable assurance which is the highest level of Internal Audit assurance. Through discussions with Executive Management Team, scoping is underway for Communications, Mental Health Services and IT and Business Continuity. Further audits for consideration are Risk Management and Estates Strategy, although these have not yet been confirmed.

**2.2 Corporate Risk Register**

Mr Tait sought assurance that the four risks with a score of 16 are being monitored by the responsible primary Committees. The Committee are assured these are being reviewed and that appropriate monitoring and assessment of the concurrent impact of major risks are being carried out.

**2.3 Redesign Urgent Care**

The Committee are content with the risk assessment and management actions that are in place to progress the Redesign of Urgent Care pilot underway with NHS Ayrshire and Arran.

## **2.4 Estates Update**

The Committee noted the update on Estates and recognised the vast amount of work currently ongoing. The Committee noted as well as being in the process of vacating the GJNH, NHS 24 have been asked to vacate their offices in Lanarkshire and Aberdeen. There is a small number of staff working in Lanarkshire and will require to be relocated however the Aberdeen office is not currently utilised.

## **2.5 Connect Update**

The committee noted both the level and quality of the risk assessments and the attention given to governance within the management case relating to the Connect phase 1c business case. They also recognised that the business case would be discussed in more detail at Planning & Performance Committee and the Board Reserved session once the financial information had been received from the suppliers.